



### Training Programmes for Bankers (1)

Ref <b>CA-BA-01</b>	Duration 3 Days	Presenter Citadel Advantage
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Course Title

#### **Business Continuity and Scenario Planning**

Brief Description

Business Continuity Planning is the process through which an organization ensures the maintenance or recovery of operations, including services to customers, when faced with disruptive events such as natural disasters, technological failures, human error or terrorism. The course includes 6 detailed case studies and a heavily interactive section on developing effective scenarios focused on the banking/ financial institution environment.

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Ref <b>CA-BA-02</b>	Duration 3 Days	Presenter Citadel Advantage
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Course Title

#### **Basel II - Operational Risk Overview**

Brief Description

The operational risk requirements of Basel II place an important emphasis on the identification, assessment, monitoring and control of operational risk. This fast-paced intensive course covers all aspects relating to operational risk in the context of the Basel II requirements and sets out what needs to be done to effectively implement the operational risk aspects of this important international standard.

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Ref <b>CA-BA-03</b>	Duration 2 Days	Presenter Citadel Advantage
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Course Title

#### **Domestic Payments**

Brief Description

Domestic payments are core to the wholesale and retail banking industry. The Domestic Payments Course is designed to provide professionals who have a basic command of bank operations with a high quality education foundation for understanding payments concepts and issues in a domestic environment, encompassing the key principles, concepts, infrastructures, practices, issues, and developments.

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Ref <b>CA-BA-04</b>	Duration 2 Days	Presenter Citadel Advantage
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Course Title

#### **Payments Overview - Yesterday, Today and Tomorrow**

Brief Description

Payment instruments and processing are subject to evolutionary changes, accelerated by rapid technological advances and increasing concerns of Regulators. This affects how payments are made and processed. We explore the historic evolution of payments systems and show what the future holds in areas of Wholesale, Domestic and International payments, including electronic money, internet payments, mobile payments, payments and the "new economy"

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Ref <b>CA-BA-05</b>	Duration 2 Days	Presenter Citadel Advantage
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Course Title

#### **Reducing Risk in Foreign Exchange Settlements**

Brief Description

While some banks and groups of financial institutions have improved ways they manage their fx settlement exposures, many still do not manage them appropriately and have not yet realized their full risk-reducing potential. We directly explore Foreign Exchange Risk. Participants will gain a deeper insight into Foreign Exchange Settlement Risk, what it is and how to control it.



## Training Programmes for Bankers (2)

Ref <b>CA-BA-06</b>	Duration 2 Days	Presenter Citadel Advantage
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Course Title

### **Remittances - Creating Value**

Brief Description

Funds from migrant workers to their families back home are an important source of income in many developing economies. For banks and payment service providers, migrant remittances are the single biggest untapped source of potential revenues. This course shows how banks and financial institutions can obtain clear understanding of the many factors involved and benefit from this huge ocean of payments.

Ref <b>CA-BA-07</b>	Duration 2 Days	Presenter Citadel Advantage
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Course Title

### **Managing Risk in Retail Payments Systems**

Brief Description

Banks accept, collect and process a variety of payment instruments and take part in various clearing and settlement systems. These systems are not always within the bank itself, but often offered by third parties or central banks. We help you navigate the complex world of retail payments and develop an effective risk management regimen in this vital banking area.

Ref <b>CA-BA-08</b>	Duration 2 Days	Presenter Citadel Advantage
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Course Title

### **Surveying the SEPA Landscape - a Practical Guide to Implementation**

Brief Description

The Eurozone was created to establish a single market where currency moves 'freely and cheaply'. Part of this process was launching SEPA in 2002. We examine SEPA from concept to practicalities of implementation, and from the perspective of commercial banks, corporate users and central banks. We ask "what is SEPA?", "how will SEPA affect me?" and "what must I do to make SEPA a reality?"

Ref <b>CA-BA-09</b>	Duration 2 Days	Presenter Citadel Advantage
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Course Title

### **Taming the Electronic Tiger - Managing Risk in Electronic Banking**

Brief Description

Rapid technological change revolutionizes how banking services and products are delivered. Changes have dramatically modified and increased traditional banking risks, affecting strategic, operational, legal and reputation risks. This changes the overall risk profile. This course examines how the traditional risk profile has shifted and what must be done to implement an efficient operational risk regime, including required controls.

Ref <b>CA-BA-10</b>	Duration 3 Days	Presenter Citadel Advantage
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Course Title

### **Operations Risk Management - Beyond Compliance: A Value-Added Incentive**

Brief Description

Recent events at France's Société Générale show an Operations Risk Management failure of huge proportions. We move course participants beyond the various international compliance requirements for operations risk, and into an understanding of operations risk management and mitigation as a value added proposition, increasing the bank's profitability and structural strength.

Ref <b>CA-BA-11</b>	Duration 2 Days	Presenter Citadel Advantage
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Course Title

### **Managing Risk in Wholesale and Large Value Payment Systems**

Brief Description

The course is designed to provide professionals who have a command of banking and treasury concepts and issues in a domestic environment with a high quality education foundation for understanding the risks within the context of wholesale payment systems, including the key principles, concepts, infrastructures, practices, issues, and developments.



## Training Programmes for Bankers (3)

Ref <b>CA-BA-12</b>	Duration 2 Days	Presenter Citadel Advantage
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Course Title  
**International Payments**

Brief Description

We give professionals who already have a command of payments concepts and issues in a domestic environment, a high-quality basis for understanding payments in a global context. We encompass key principles, concepts, infrastructures, practices, issues, and developments. Requirements for cross-border ACH payments are discussed with an analysis of liquidity management and an overview of advanced legal and regulatory issues.

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Ref <b>FTA-BA-CerICW</b>	Duration 2 Days	Presenter The Financial Training Academy
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Course Title  
**Introduction to How the City of London (Financial Centre) Works**

Brief Description

Today the City of London is one of the most important financial centres in the world. This course is designed to enable participant to understand the role of the City, its major players, markets and services. FTA designed it for anyone seeking to understand how the City operates, including employees new to banking and asset management as well as those from relevant service provider companies.

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Ref <b>FTA-BA-CerIAM</b>	Duration 5 Days	Presenter The Financial Training Academy
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Course Title  
**Introduction to Asset Management**

Brief Description

Asset Management is an increasingly important part of financial services. With the variety of products available and customer led demands, asset managers are becoming increasingly sophisticated. We concentrate on the main asset types: equity (listed and unlisted), fixed income and property, while referring to other available types and the asset manager's role. Key investment appraisal techniques are explained and demonstrated through practical case studies.

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Ref <b>FTA-BA-CerIRB</b>	Duration 5 Days	Presenter The Financial Training Academy
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Course Title  
**Introduction to Retail Banking**

Brief Description

This course introduces new entrants to retail banking. It examines the main types of transaction giving a general understanding of the market, including: Liabilities; Retail Asset Products; Secured and Unsecured Lending; Introduction to Credit Cycle Management; Role of Regulatory Authorities, and Acquisition. The 5th day includes either Islamic Banking or Private Banking & Wealth Management.

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Ref <b>FTA-BA-CerIRM</b>	Duration 5 Days	Presenter The Financial Training Academy
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Course Title  
**Introduction to Risk Management**

Brief Description

This practical programme is designed so delegates learn and understand Total Risk Management (TRM) and techniques used to manage and control the various components of risk within a financial institution. It highlights how TRM adds value to an organisation; explains key components of risk management and provides practical examples and tools. Key areas addressed are: Total Risk Management; and Market, Operational, Credit & Liquidity Risks.

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## Training Programmes for Bankers (4)

Ref <b>FTA-BA-CerECR</b>	Duration 2 Days	Presenter The Financial Training Academy
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Course Title

### **Enhanced Introduction to Credit Risk Management**

Brief Description

This course is a general description of credit risk management and how it adds value to an organisation. It explains the key components of credit risk management and provides practical examples. Participants will be able to appreciate the key issues and practical solutions within credit risk management. It is expected that participants will have some familiarity with financial services.

Ref <b>FTA-BA-CerELR</b>	Duration 2 Days	Presenter The Financial Training Academy
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Course Title

### **Enhanced Introduction to Liquidity Risk Management**

Brief Description

A course covering the theory and practical aspects of the identification, measurement, monitoring, management and control of liquidity risk within financial institutions with a detailed understanding of liquidity risk. Delegates will be able to assess impact upon the trading and non-trading operations of financial institutions and know about various activities and actions available to measure, manage and control liquidity risk within financial institutions.

Ref <b>FTA-BA-CerEMR</b>	Duration 2 Days	Presenter The Financial Training Academy
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Course Title

### **Enhanced Introduction to Market Risk Management**

Brief Description

This is a general description of Market Risk Management and how MRM adds value to an organisation. It explains the key components of market risk management and provides practical examples. Delegates will learn a wide variety of tools and techniques to help them to become very effective Risk Managers.

Ref <b>FTA-BA-CerEOR</b>	Duration 3 Days	Presenter The Financial Training Academy
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Course Title

### **Enhanced Introduction to Operational Risk**

Brief Description

Banks and other financial institutions constantly search for ways of reducing operational risk. This course provides participants with the knowledge required to understand key objectives of the Basel Accord on operational risk. It will explain what operational risk actually is, how to manage it, how to add value to your organisation and how to meet the demands of regulators.

Ref <b>FTA-BA-CerEPB</b>	Duration 3 Days	Presenter The Financial Training Academy
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Course Title

### **Enhanced Introduction to Private Banking etc**

Brief Description

This course is an enhanced introduction to Private Banking, Wealth and Portfolio Management. It offers the opportunity to learn techniques used in private banking / private wealth management to equip delegates with skills needed to formulate innovative strategies, improve their customer relationships and effectively manage their clients' wealth.